

# D&S DIVERSIFIED TECHNOLOGIES LLP

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*Providing STNA testing solutions for Ohio\**

JULY 2011, VERSION 10.0

**\*\*Changes are highlighted in red\*\***

**CHANGES EFFECTIVE AUG 1, 2011**

*Clinical Attire including shoes, clothing and hair pulled back is now required for testing effective August 1<sup>st</sup>, 2011*

## Contact Information

### Questions regarding test applications-test scheduling-eligibility to test:

Diversified Technologies.....8:00 am to 6:00 pm M-F.....(877) 851-2355  
333 Oakland Avenue..... 8:00 am to 2:00 pm Sat.....  
Findlay, OH 45840.....Fax (419) 422-8328

### Questions about registry status:

Ohio Department of Health  
Ohio Nurse Aide Registry 8:00 am to 5:00 pm M-F..... (800) 582-5908 (in-state)  
246 North High Street..... (614) 752-9500 (out-of-state)  
Columbus, OH 43215..... Fax (614) 564-2461

### Questions about training programs:

Ohio Department of Health...  
Nurse Aide Training and Competency Evaluation Program (NATCEP).... 8:00 am to 5:00 pm M-F  
246 North High Street.....(614) 752-8285  
Columbus, OH 43215..... Fax (614) 564-2596

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## Introduction

In 1987, the Nursing Home Reform Act was adopted by Congress as part of the Omnibus Budget Reconciliation Act (OBRA '87). It was designed to improve the quality of care in long-term health care facilities and to define training and evaluation standards for nurse aides who work in such facilities. Each state is responsible for following this federal law.

As defined in the OBRA regulations, a nurse aide competency evaluation program provides specific standards for nurse aide related knowledge and skills. The purpose of a nurse aide competency evaluation program is to ensure that candidates who are seeking to be nurse aides understand these standards and can competently and safely perform the job of an entry-level nurse aide.

This handbook describes the process for taking the nurse aide competency test and is designed to help prepare candidates for testing. There are two parts to the nurse aide competency test—a multiple-choice written/oral test and a skill test. Candidates must pass both parts of the test to be identified as state tested and listed on the Ohio nurse aide registry.

Ohio has approved D&S Diversified Technologies to provide tests and scoring services for nurse aide testing. To learn how to apply to take nurse aide tests, please use this handbook or contact D&SDT at [www.hdmaster.com](http://www.hdmaster.com) or call local (419) 420-1605 or toll free 877-851-2355. This handbook should be kept for future reference.

## Nurse Aide Registry Requirements

Ohio Administrative Code (OAC) rule 3701-17-07.3, describes the maintenance for all individuals who have met the competency requirements of division (A) of section 3721.32 of the Ohio Revised Code and are on the Nurse Aide Registry.

The Ohio Department of Health will not continue to list an individual on the registry as eligible to work in a long-term care facility unless the department has received verification in accordance with paragraph (C) of this rule that the individual provided at least seven and one-half consecutive hours or eight hours in a forty-eight hour period of nursing and nursing-related services for compensation during the twenty-four month period immediately following either the date that the individual was placed on the registry or the most recent date of verified work.

If an individual desires to remain on the registry as eligible to work as a nurse aide but is not eligible because more than twenty-four consecutive months have passed since the last date of verified work, the individual must do one of the following:

1. Submit documentation showing that he or she has provided at least seven and one-half consecutive hours or eight hours in a forty-eight-hour period of nursing and nursing-related services for compensation during that twenty-four month period; or
2. Successfully complete additional training and competency evaluation by complying with paragraphs (D)(1) and (D)(2) of rule 3701-17-07.1 of the Administrative Code.

The documentation required in paragraph (C)(1) of this rule shall include either of the following:

1. In the case of a facility, agency or any other health care provider that is authorized under applicable law to provide services that include implementation of portions of a nursing regimen, as defined by section 4723.01 of the Revised Code, a statement verifying the dates that the individual performed nursing and nursing-related services for compensation; or
2. A statement by a physician or nurse verifying that he or she has personal knowledge that the individual provided nursing and nursing-related services to a patient under the physician's or nurse's care. The statement shall further verify:

The name of the individual that provided nursing and nursing-related services for such patient;

The nature of the nursing and nursing-related services and the date or dates the individual last provided seven and one-half consecutive hours or eight hours in a forty-eight hour period of nursing and nursing related services;

That the individual received compensation for the services specified in paragraph (D)(2)(b) of this rule. If the physician or nurse is unable to verify that the individual was compensated for those services, the individual must provide further proof that he or she received compensation for the specified services.

Additional questions regarding these rules may be addressed to either the Nurse Aide Registry at (800) 582-5908 (in state) or (614) 752-9500 (out of state). If you have questions regarding the location of nurse aide training classes you may call (614) 752-8285.

## The Written/Oral Test

A written test proctor will hand out materials and give instructions for taking the written test. You will have a maximum of ninety (90) minutes to complete the 79 question written test. You will be told when fifteen (15) minutes are left. You may not ask questions about the content of the written test (such as "What does this question mean?"). Fill in only one (1) oval on the answer sheet for each question. **DO NOT mark in the testing booklet.** Marks in the test booklet will not be accepted as answers. Your answers must appear on the separate scan form answer sheet if you are taking a paper test. For WEBETEST®, electronic testing, you will use either the mouse or keyboard to choose your correct answers. You must have a score of 80% or better on the written portion of the test to pass the written portion. **Your written test proctor will have scrap paper available for math related questions but, must be turned in with your test to the proctor at the end of your test.**

An oral test may be taken in conjunction with the written test if you have difficulty reading English. If you want to take the oral test you must request it when you submit your application. There is an additional charge for the oral test. The questions are read to you from a cassette tape in addition to having the written test and scan form for the paper test. For the WEBETEST® you will hear the questions on the computer headphones. The **last seventeen of the questions will not be read on the oral tape and MUST be read and answered without aide of the oral tape.** These **seventeen questions** serve as the reading comprehension requirement as required by the Ohio Department of Health.

All test materials must be left in the testing room. Anyone who takes or tries to take materials or information from the testing room is subject to prosecution to the full extent of the law and will be reported to the Ohio Department of Health and will not be allowed to take the test again without ODH approval.

## Written Test Content Outline

The Written Test **consists of 79 multiple-choice items/questions.** Questions are selected from subject areas based on the Ohio Department of Health test plan and include questions from all the required categories as defined in the OBRA regulations. The subject areas and number of items are as follows:

- |                                |                                       |
|--------------------------------|---------------------------------------|
| 1) Safety (10 items)           | 7) Communication (7 items)            |
| 2) Infection Control (7 items) | 8) Data Collection (4 items)          |
| 3) Personal Care (7 items)     | 9) Basic Nursing Skills (11 items)    |
| 4) Mental Health (4 items)     | 10) Role and Responsibility (8 items) |
| 5) Care Impaired (6 items)     | 11) Disease Process (4 items)         |
| 6) Resident Rights (7 items)   | 12) Older Adult Growth (4 items)      |

## The Skill Test

The purpose of the skill test is to evaluate your nurse aide skills. You will find a complete list of skill tasks printed in this handbook. Hand Washing will be one of the skill tasks you will need to perform. Four (4) additional skill tasks will be randomly selected from the list for you to perform on your skill test. The steps that are listed for each skill task are the steps required for a nurse aide to completely perform the task. You will be scored on each of these steps. You must have a score of 80% on each task **without missing any key steps (the bolded steps)** to pass the skill portion of the test. If you fail a single task you will have to take another skill test with five tasks on it, at least one of which will be one that you failed.

## What to Expect

- Each of the five scenarios associated with your five assigned tasks will be read to you immediately before you do each task.
- **Please check the web site for any possible changes in the skills prior to taking your skill test.**
- Listen carefully to all instructions given by the test observer. You may request to have any of the five skill task scenarios repeated anytime during your skill test.
- Be sure you understand all instructions before you begin your skill test because you may not ask questions once the skill test begins. Reminder that you must actually perform each step to get credit for that step.
- Expect to spend no more than 4 hours at the test site on your testing day.
- You will be given thirty-five (35) minutes to complete the five (5) skill tasks. You must correctly perform all five (5) tasks in order to pass the skill test. You will be told when 20 minutes have elapsed.
- If you believe you made a mistake while performing a task, say so and then repeat the task or the step on the task you believe you performed incorrectly. You may repeat **any** step or steps you believe you have performed incorrectly **any** time during your allotted 35 minutes or until you tell the test observer you are finished with the skill test. Once the skill test has begun, the test observer may not answer questions.

## ADA Accommodations

The Ohio Department of Health and D & S Diversified Technologies nurse aide testing program provide reasonable accommodations for applicants with disabilities or limitations that may affect their ability to take the nurse aide competency exam. Accommodations are granted in accordance with the Americans with Disabilities Act. If you are a candidate with a disability or limitation for which you wish to request an accommodation, please complete forms 1404OH located on our web site at [www.hdmaster.com](http://www.hdmaster.com) and return completed forms to D & S Diversified Technologies along with your initial application, or call 877-851-2355 for information. Please allow an additional two weeks to your normal testing time frames if requesting an ADA accommodation.

## Manual Skill Tasks Listing

### *Skill 1—Hand Washing*

1. Introduces self to the resident.
2. Turns on water.
3. Wets hands.
4. Applies liquid soap to hands.
5. Rubs hands together using friction.
6. Interlaces fingers pointing downward.
7. Washes all surfaces of hands and wrist with liquid soap.
8. Rinses hands thoroughly under running water with fingers pointed downward.
9. Dries hands on clean paper towel(s) **and immediately discards.**
10. Turns off faucet with a SECOND (last) clean dry paper towel.
11. Discards paper towels to trash container as used.
12. **Does not re-contaminate hands at any point during the procedure.**

### *Skill 2 –Abdominal Thrust on Conscious Resident*

1. Asks actor, "Are you choking?"
2. Identifies **two** symptoms/signs of choking
3. Asks actor, "Are you choking?"
4. Brings actor to a standing position while calling for help
5. Stands behind resident
6. Wraps arms around resident above the waist.
7. Candidate makes a fist with one hand.
8. Places the thumb side of the fist against resident's abdomen
9. Positions fist slightly above navel and below bottom of sternum
10. Grasps fist with other hand
11. Verbalizes that he/she will press fist and hand into the resident's abdomen with an inward, upward thrust.
12. Verbalizes that he/she will thrust at least three times.
13. **Stops, asks actor, "Are you still choking?" Actor will say, "No." (Tester will ask what would you have done if the resident would have indicated that they were still choking)**
14. Candidate states, "I would repeat this procedure until it is successful or the resident lost consciousness.
15. Resident would then be placed in a supine or recovery position (Must be physically performed)

### *Skill 3—Ambulation using a Gait Belt*

1. Identifies that hands should be washed.
2. Explains procedure to be performed and obtains gait belt.
3. **Locks bed brakes to ensure resident's safety.**
4. Lowers bed to a position so the resident's feet will rest comfortably flat on the floor when sitting on the bed.
5. Brings resident to sitting position with feet flat on the floor and places gait belt around waist to stabilize trunk.
6. Tightens gait belt. Checks gait belt for tightness by slipping fingers between gait belt and resident.
7. Assists resident to put on non-skid slippers.
8. Brings resident to standing position, using proper body mechanics.
9. With one hand grasping gait belt and the other stabilizing resident by holding forearm,
10. shoulder, or using other appropriate method to stabilize, ambulates resident at least 10 steps.
11. **Locks wheelchair brakes to ensure resident's safety.**
12. Assists resident to pivot and sit in a controlled manner that ensures safety. Removes gait belt.
13. Maintains respectful, courteous interpersonal interactions at all times.

14. Leaves call light or signaling device within easy reach of the resident.
15. Identifies that hands should be washed.

### *Skill 4—Ambulation with Walker*

1. Identifies that hands should be washed.
2. Explains procedure to resident.
3. **Locks bed wheels to ensure resident's safety.**
4. **Locks wheelchair brakes to ensure resident's safety.**
5. Brings resident to sitting position.
6. Assists resident in putting on non-skid slippers.
7. Positions walker correctly.
8. Assists resident to stand, stabilizes walker and insures resident has stabilized walker.
9. Positions self behind and slightly to side of resident.
10. Safely ambulates resident at least 10 steps.
11. Assists resident to pivot and sit, using correct body mechanics.
12. Maintains respectful, courteous interpersonal interactions at all times.
13. Leaves call light or signaling device within easy reach of the resident.
14. Identifies that hands should be washed

### *Skill 5—Applying Antiembolic Stocking to One Leg*

1. Identifies that hands should be washed.
2. Explains procedure to resident.
3. Provides for resident's privacy by only exposing one leg and pulling privacy curtain.
4. Rolls, gathers, or turns stocking down inside out to the heel.
5. Places stocking over the toes, foot, and heel and rolls OR pulls up the leg.
6. Checks toes for possible pressure from stocking and adjusts as needed.
7. **Leaves resident with stockings that are smooth and wrinkle free.**
8. Maintains respectful, courteous interpersonal interactions at all times.
9. Leaves call light or signaling device within easy reach of the resident.
10. Identifies that hands should be washed.

### *Skill 6—Bedpan/Fracture Pan and Output*

1. Identifies that hands should be washed.
2. Explains the procedure to resident.
3. Provides privacy for resident pulls curtain.
4. Candidate puts on gloves.
5. Positions resident on bedpan/fracture pan correctly using correct body mechanics
6. Positions resident on bedpan/fracture pan with pan in correct orientation,
7. Raises head of bed to comfortable level.
8. Leaves tissue within reach of resident and candidate steps away from the resident until RN Observer identifies resident is finished.
9. Candidate returns and gently removes bedpan/fracture pan and holds while Observer adds a known quantity of fluid.
10. Candidate places **graduate on flat surface at eye level** to measure output.
11. **Empties graduate, rinses and dries** bedpan/fracture pan and graduate and returns to storage. Flushes toilet if used.
12. Washes/assists resident to wash and dry hands with wet wash cloth and towel.
13. Turns gloves inside out as they are removed and disposes of gloves in an appropriate container
14. Records the output in cc/ml on signed recording sheet.
15. **Candidate's measurement reading is within 25cc/mL of RN Observer's reading.**
16. Maintains respectful, courteous interpersonal interactions at all times.
17. Leaves call light or signaling device within easy reach of the resident.
18. Identifies that hands should be washed.

## *Skill 7—Catheter Care (New Skill starting 8/1/2011)*

1. Identifies that hands should be washed.
2. Explains procedure to the resident. (Mannequin)
3. Pulls curtain; provides privacy.
4. Raises side rail opposite working side of bed or asks test observer to stand on the opposite side of the bed
5. Fills basin with comfortably warm water.
6. Raises the bed between mid-thigh and waist level.
7. Places bath blanket on resident/mannequin.
8. Checks to see that the tubing is not kinked and the urine can freely flow into the drainage bag
9. Uses soap and water to carefully wash around the drainage tube where it exits the urethra.
10. **With one hand holds catheter near the urethra to prevent tugging on catheter.**
11. With the other hand cleans 3-4 inches from the urethra down the drainage tube.
12. Uses a clean portion of the washcloth for each stroke.
13. Rinses using a clean portion of the washcloth for each stroke.
14. Pats dry with a clean towel.
15. **Always cleans, rinses and dries in a direction away from the urethra.**
16. Does not allow the tube to be pulled at any time during the procedure.
17. Removes gloves turning inside out and disposes of gloves in the appropriate container
18. Replaces top cover over resident and removes bath blanket.
19. Disposes of linen in the linen hamper
20. Empties, rinses and dries basin and returns to storage
21. Leaves resident in a position of safety and comfort.
22. Places call light or signaling device within reach of resident.
23. Maintains respectful, courteous interpersonal interactions.
24. Identifies that hands should be washed.

## *Skill 8—Denture Care*

1. Identifies that hands should be washed.
2. Explains procedure to resident.
3. Lines sink with a protective lining that would help prevent damage to the dentures. (Towel, paper towel or washcloth)
4. Puts on gloves and removes dentures from cup.
5. Handles dentures carefully to avoid damage.
6. Applies toothpaste and thoroughly brushes dentures including the inner, outer, and chewing surfaces of upper and/or lower dentures. Toothettes may be utilized instead of a toothbrush as long as all of the surfaces listed above are cleaned.
7. Rinses dentures using clean cool water.
8. Places dentures in rinsed cup.
9. Adds cool clean water to denture cup.
10. Cleans and dries equipment and returns to storage.
11. Discards protective lining in an appropriate container.
12. Turns gloves inside out as they are removed and disposes of gloves in an appropriate container.
13. Maintains respectful, courteous interpersonal interactions at all times.
14. Leaves call light or signaling device within easy reach of the resident.
15. Identifies that hands should be washed.

## *Skill 9—Dressing Resident*

1. Identifies that hands should be washed.
2. Explains the procedure to the resident.
3. Provides privacy for resident. (Pulls curtain.)
4. **Raises the bed between mid-thigh and waist level.**
5. Keeps resident covered while removing gown.
6. Removes gown from unaffected side first.
7. Places used gown in laundry hamper.
8. **When dressing the resident in a shirt or blouse, the Candidate inserts his/her hand through the sleeve of the shirt or blouse and grasps the hand of the resident, dressing from the weak side first.**
9. **When dressing the resident in pants, the Candidate assists the resident to raise buttocks or turns resident from side to side and draws the pants over the buttocks and up to the resident's waist, always dressing from the weak side first.**

10. When putting on the resident's socks, the Candidate draws the socks up the resident's foot until they are smooth.
11. When putting on the resident's shoes, the Candidate slips each shoe on and securely fastens the shoe with velcro tabs or ties.
12. Leaves the resident comfortably and properly dressed.
13. Maintains respectful, courteous interpersonal interactions at all times.
14. Leaves call light or signaling device within easy reach of the resident.
15. Identifies that hands should be washed.

### *Skill 10—Emptying a Urinary Drainage Bag*

1. Identifies that hands should be washed.
2. Explains procedure to resident
3. Provides for privacy pulls privacy curtain
4. Puts on gloves
5. Places a barrier on the floor under the drainage bag.
6. Places the graduate on the previous placed barrier. Opens the drain to allow the urine to flow into the graduate.
7. Avoids touching the graduate with the tip of the tubing. Closes the drain.
8. **Wipes the drain with antiseptic wipe.**
9. Replaces drain in holder. **Candidate places graduate on flat surface at eye level** to measure output.
10. Empties graduate into toilet. **Rinses** and dries equipment. Returns equipment to storage.
11. Turns gloves inside out as they are removed. Disposes of gloves in the appropriate container.
12. Leaving resident in a position of safety and comfort.
13. Records the output in cc/ml on signed recording sheet.
14. **Candidate's measurement is within 25cc of Observer's measurement.**
15. Places call light within reach of resident.
16. Maintains respectful, courteous interpersonal interactions.
17. Identifies that hands should be washed.

### *Skill 11—Feeding the Dependent Resident*

1. Identifies that hands should be washed.
2. Explains procedure to the resident.
3. Identify resident's name against the diet card and verbalizing that the resident has received the correct tray.
4. Positions the resident in an upright position. At least 45 degrees.
5. **Candidate ask resident if he/she prefers to use a clothing protector.**
6. Protects clothing from soiling by using napkin, clothing protector or towel **per resident request.**
7. Washes and dries resident's hands and face before feeding.
8. Discards soiled linen appropriately.
9. Candidate positions self at eye level sitting down and facing the resident while feeding resident.
10. Describes the foods being offered to the resident.
11. Alternately offers each fluid frequently. (Two fluids will be offered)
12. Offers food in small amounts at a reasonable rate, allowing resident to chew and swallow.
13. Wipes resident's hands and face during meal **at least one time.**
14. Leaves resident clean and in a position of comfort.
15. Records intake in percentage of total solid food eaten on signed recording sheet.
16. Records the sum of the intakes of fluid in cc/ml on signed recording sheet.
17. **Candidate is within 25% of the solids and within 60cc/mL of the fluids consumed.**
18. Maintains respectful, courteous interpersonal interactions at all times.
19. Leaves call light or signaling device within easy reach of the resident.
20. Identifies that hands should be washed.

### *Skill 12—Hair Care*

1. Identifies that hands should be washed.
2. Explains procedure to the resident.
3. Places towel on shoulders.
4. Asks resident how they would like their hair combed.
5. Combs/brushes hair gently and completely.
6. Discards linen in appropriate container.
7. Leaves hair neatly brushed, combed or styled.
8. Maintains respectful, courteous interpersonal interactions at all times.

9. Leaves call light or signaling device within easy reach of the resident.
10. Identifies that hands should be washed.

### *Skill 13— Making an Occupied Bed*

1. Identifies that hands should be washed.
2. Gathers linen and transports correctly.
3. Places clean linen on top of bedside stand, on over-bed table, over back of chair or drapes over foot of bed.
4. Explains procedure to resident.
5. Provides privacy pulls privacy curtain.
6. **Raises side rail opposite working side of the bed** or asks test observer to stand on the opposite side of the bed.
7. **Raises the bed between mid-thigh and waist level.**
8. Resident is to remain covered at all times.
9. Assists resident to roll onto side toward raised side rail or test observer. Side rail remains up or test observer is directed to remain on side opposite candidate at all times during the task.
10. Rolls or fan folds soiled linen, soiled side inside, to the center of the bed.
11. Places clean bottom sheet along the center of the bed and rolls or fan folds linen against resident's back and unfolds remaining half.
12. Secures two fitted corners.
13. **Raises second side rail or asks test observer to stand opposite working side of the bed and assists the resident to roll over the bottom linen, preventing trauma and avoidable pain to resident.**
14. Removes soiled linen without shaking, and places in hamper.
15. Avoids touching linen to uniform.
16. Pulls through and smooths out the clean bottom linen.
17. Secures other two fitted corners.
18. Places clean top linen and blanket or bedspread over covered resident. Removes used linen making sure the resident is unexposed at all times.
19. Tucks in top linen and blanket or bedspread at foot of the bed.
20. Makes mitered corners at the foot of the bed.
21. Applies clean pillowcase, with zippers and/or tags to inside.
22. Gently lifts resident's head when replacing the pillow.
23. Lowers bed if it was raised.
24. Returns side rails to lowered position if side rails were used.
25. Maintains respectful, courteous interpersonal interactions at all times.
26. Leaves call light or signaling device within easy reach of the resident.
27. Identifies that hands should be washed.

### *Skill 14— Making an Unoccupied Bed*

1. Identifies that hands should be washed.
2. Gathers linen and transports correctly.
3. Places clean linen top of bedside stand, on over-bed table, over back of chair or drapes over foot of bed.
4. **Raises the bed between mid thigh and waist level.**
5. Removes soiled linen from bed without shaking or contaminating uniform.
6. **Places removed linen in linen hamper.**
7. Applies bottom fitted sheet, keeping it straight and centered.
8. Makes bottom linen smooth and/or tight, free of wrinkles.
9. Places clean top linen and blanket or bed spread on the bed.
10. Tucks in top linen and blanket or bedspread at the foot of the bed.
11. Makes mitered corners at the foot of the bed.
12. Applies clean pillowcase with zippers and/or tags to inside of pillowcase.
13. Leaves bed completely and neatly made.
14. Returns bed to lowest position if it was raised.
15. Identifies that hands should be washed.

### *Skill 15— Mouth Care*

1. Identifies that hands should be washed.
2. Explains procedure to the resident.
3. Gathers equipment and supplies.

4. Provides for resident's privacy pulls privacy curtain.
5. Candidate puts on gloves **AFTER ALL SUPPLIES HAVE BEEN GATHERED.**
6. Drapes the chest with towel (Paper or cloth) to prevent soiling.
7. **Wets tooth brush and** applies toothpaste to toothbrush.
8. **Brushes resident's teeth, including the inner, outer, and chewing surfaces of all upper and lower teeth. If available, toothettes may be utilized instead of the toothbrush as long as all of the surfaces listed above are cleaned. (Candidate must verbalize as they perform the step)**
9. Cleans tongue.
10. Assists resident in rinsing mouth.
11. Wipes resident's mouth, removes soiled towel and places in appropriate container.
12. **Empties, rinses and dries emesis** basin. Rinses toothbrush. Returns emesis basin and toothbrush to storage.
13. Turns gloves inside out as they are removed. Disposes of gloves in the appropriate container
14. Leaves resident in position of comfort.
15. Leaves call light or signaling device within easy reach of the resident.
16. Maintains respectful, courteous interpersonal interactions at all times.
17. Identifies that hands should be washed.

### *Skill 16—Nail Care One Hand*

1. Identifies that hands should be washed.
2. Explains procedure to the resident.
3. Immerses nails in comfortably warm water and soaks for at least five (5) minutes. (The five minutes may be verbalized.)
4. Dries hand thoroughly, being careful to dry between fingers.
5. **Gently cleans under nails with orange stick.**
6. Gently pushes cuticle back with wash cloth.
7. Files each fingernail.
8. Cleans equipment and returns to storage. Discards linen in linen hamper.
9. Identifies that hands should be washed.
10. Maintains respectful, courteous interpersonal interactions at all times.
11. Leaves call light or signaling device within easy reach of the resident.

### *Skill 17—Partial Bed Bath-Face, Arm, Hand and Underarm*

1. Identifies that hands should be washed.
2. Explains procedure to the resident.
3. Pulls privacy curtain.
4. **Raises the bed between mid thigh and waist level.**
5. Covers resident with a bath blanket.
6. Fanfolds bed linens at least down to waist or moves linens to opposite side.
7. Removes resident's gown without exposing resident **and disposes in linen hamper.**
8. Fills basin with comfortably warm water.
9. Washes and dries face WITHOUT SOAP.
10. Places towel under arm, exposing one arm.
11. Washes arm, hand and underarm using soap and water.
12. Rinses arm, hand, underarm, and dries entire area.
13. Assists resident to put on a clean gown.
14. **Empties, rinses and dries basin/s and returns equipment to storage.**
15. Disposes of soiled linen in appropriate container.
16. Lowers bed if it was raised.
17. Maintains respectful, courteous interpersonal interactions at all times.
18. Leaves call light or signaling device within reach of the resident.
19. Identifies that hands should be washed.

### *Skill 18—Perineal Care for a Female (Order change steps 4 and 6)*

1. Identifies that hands should be washed.
2. Explains procedure to the resident. (Mannequin)
3. Pulls curtain; provides privacy.
4. **Raises side rail opposite working side of bed or asks test observer to stand on the opposite side of the bed**
5. Fills basin with comfortably warm water.

6. **Raises the bed between mid-thigh and waist level.**
7. **Places bath blanket on resident/mannequin.**
8. Turns resident to side and places waterproof pad under resident's buttocks then returns resident to his/her back OR raises hips and places waterproof pad under buttocks.
9. Puts on gloves.
10. Exposes perineum only.
11. Verbalizes separating labia.
12. **Using water and soapy washcloth, cleans both sides and middle of labia from top to bottom using a clean portion of a washcloth with each stroke.**
13. Rinses and dries **both sides and middle** from top to bottom **with a clean portion with each stroke.**
14. Covers the exposed area with the bath blanket.
15. Assists resident (mannequin) to turn onto side away from the Candidate.
16. With a new washcloth, cleans the rectal area.
17. **Using water, washcloth and soap cleans area from vagina to rectal area with single strokes.**
18. Rinses and dries area from vagina to rectal area.
19. Removes waterproof pad from under buttocks.
20. Position resident (mannequin) on their back.
21. Disposes of soiled linen and bath blanket in an appropriate container.
22. **Empties, rinses and dries equipment and returns to storage.**
23. Turns gloves inside out as they are removed. Disposes of gloves in the appropriate container.
24. Lowers bed if it was raised.
25. Lowers side rail if side rail was used.
26. Places call light or signaling device within reach of resident.
27. Identifies that hands should be washed.

### *Skill 19—Position Resident on Side*

1. Identifies that hands should be washed.
2. Explains what is to be done and how the resident may help.
3. Pulls curtain, provides privacy.
4. Positions bed flat
5. **Raises side rail on opposite side of the bed or directs test observer to stand on opposite side of bed to provide for safety.**
6. Candidate moves residents head, hips and legs toward self to provide room on the bed that will be used to safely turn the resident on side.
7. Assists/turns resident on side and insures that the resident's face never becomes obstructed by the pillow. (Candidate
8. physically checks and verbalize checking)
9. Checks to be sure resident is not lying on his/her down side arm.
10. Protects bony prominences, under head (must physically check), **upside arm**, behind back, and between knees by placing
11. support devices such as pillows, wedges, blankets, etc.
12. **Maintains correct body alignment.**
13. Maintains respectful, courteous interpersonal interactions at all times.
14. Leaves call light or signaling device within easy reach of the resident.
15. Identifies that hands should be washed.

### *Skill 20—Range of Motion Hip & Knee*

1. Identifies that hands should be washed.
2. Explains procedure to the resident.
3. Pulls curtain; provides for resident's privacy.
4. Positions resident supine and in good body alignment.
5. Correctly supports joints at all times by placing one hand under the knee and the other hand under the ankle.
6. Moves the entire leg away from the body. (abduction)
7. Moves the entire leg back toward the body. (adduction)
8. Completes abduction and adduction of the hip three times.
9. Continue to correctly support joints and bend the resident's knee and hip toward the resident's trunk. (flexion of the hip and knee at the same time)
10. Straighten the knee and hip. (extension of knee and hip at the same time)
11. Complete flexion and extension of knee and hip three times.

12. **Does not cause discomfort or pain and does not force any joint beyond the point of free movement. Candidate must ask if they are causing any pain or discomfort.**
13. Leaves resident in a comfortable position.
14. Maintains respectful, courteous interpersonal interactions at all times.
15. Leaves call light or signaling device within easy reach of the resident.
16. Identifies that hands should be washed.

### *Skill 21—Range of Motion One Shoulder*

1. Identifies that hands should be washed.
2. Explains procedure to the resident.
3. Pulls curtain; provides for resident's privacy.
4. Positions resident supine and in good body alignment.
5. Correctly supports the resident's joint by placing one hand under their elbow and the other hand under the resident's wrist.
6. Raises resident's arm up and over the resident's head. (flexion)
7. Brings the resident's arm back down to the resident's side. (extension)
8. Completes full range of motion for shoulder through flexion and extension three times.
9. Continue supporting joints correctly and move the resident's entire arm out away from the body. (abduction)
10. Return the resident's arm to the side of the resident's body. (adduction)
11. Completes full range of motion for shoulder through abduction and adduction three times.
12. **Does not cause discomfort or pain and does not force any joint beyond the point of free movement. Candidate must ask if they are causing any pain or discomfort.**
13. Maintains respectful, courteous interpersonal interactions at all times.
14. Leaves call light or signaling device within easy reach of the resident.
15. Identifies that hands should be washed

### *Skill 22—Stand pivot transfer from Bed to Wheelchair using a Gait Belt*

1. Identifies that hands should be washed.
2. Explains the procedure to be performed to the resident and obtains a gait belt.
3. Positions wheelchair at the foot or head of bed.
4. **Locks wheelchair brakes to ensure residents safety.**
5. **Locks bed brakes to ensure residents safety.**
6. Lowers bed to lowest position so resident's feet will be flat on floor and assist resident to a sitting position.
7. Assist resident to put on non-skid slippers.
8. Places gait belt around waist to stabilize trunk-
9. Tightens gait belt. Checks gait belt for tightness by slipping fingers between gait belt and resident.
10. While facing resident grasps gait belt with both hands and brings resident to standing position, using proper body mechanics.
11. With both hands grasping gait belt, transfers resident from bed to wheelchair.
12. Assist resident to pivots and assists them to sit in the wheelchair, in a controlled manner that ensures resident's safety.
13. **Removes gait belt.**
14. Maintains respectful, courteous interpersonal interactions at all times.
15. Leaves call light or signaling device within easy reach of the resident.
16. Identifies that hands should be washed.

### *Skill 23- Stand pivot transfer from Wheelchair to Bed using a Gait Belt*

1. Identifies that hands should be washed.
2. Explains the procedure to be performed to the resident and obtains a gait belt.
3. Positions wheelchair at the foot or head of the bed.
4. **Locks wheelchair brakes to ensure resident's safety.**
5. **Locks bed brakes to ensure resident's safety.**
6. Lowers bed to a position so the resident's feet will be flat on the floor when the resident is transferred to the bed.
7. Places gait belt around waist to stabilize trunk. Tightens gait belt. Checks gait belt for tightness by slipping fingers between gait belt and resident-
8. While facing resident grasps gait belt with both hands and brings resident to standing position, using proper body mechanics.
9. Assists resident to pivot in a controlled manner that ensures safety and sits the resident on the bed.
10. Assists resident in removing non-skid slippers and gait belt.
11. Assists resident to move to center of bed and lie down, supporting extremities as necessary.
12. Makes sure resident is comfortable (offers blanket etc.) and is in good body alignment.

13. Maintains respectful, courteous interpersonal interactions at all times.
14. Leaves call light or signaling device within easy reach of the resident.
15. Identifies that hands should be washed

### *Skill 24— Vital Signs - Temperature, Pulse and Respiration (60 seconds only No more 30 x 2)*

1. Identifies that hands should be washed.
2. Explains procedure to resident.
3. Provides for resident's privacy pulls curtain.
4. Correctly turns on digital oral thermometer.
5. Gently inserts bulb end of thermometer in mouth under tongue.
6. Holds thermometer in place for appropriate length of time.
7. Removes thermometer and Candidate reads and records the temperature reading on signed recording sheet. (Completing one task at a time and recording in-between temperature, pulse and respirations)
8. **Candidate's recorded temperature varies no more than .1 degree from Test Observer's.**
9. Candidate wipes thermometer clean with alcohol pad or discards sheath.
10. Locates the radial pulse by placing tips of fingers on thumb side of the resident's wrist.
11. Counts pulse for **60 seconds**. Then records on signed recording sheet.
12. **Candidate's recorded pulse rate is within 4 beats of Test Observer's recorded rate.**
13. Candidate counts respirations for **60 seconds** and records results on signed recording sheet.
14. **The Candidate's recorded respiratory rate is within 2 breaths of the Test Observer's recorded rate.**
15. Maintains respectful, courteous interpersonal interactions at all times.
16. Leaves call light or signaling device within easy reach of the resident.
17. Identifies that hands should be washed.

### *Skill 25— Weighing an Ambulatory Resident*

1. Identifies that hands should be washed.
2. Explains procedure to resident.
3. Checks balance of scale before weighing resident and balances or zeros if necessary. A digital scale is not allowed.
4. **Insures resident's safety. Locks wheelchair brakes.**
5. Assists resident to stand and walks them to the scale.
6. Assists resident to step on scale.
7. Checks that resident is balanced and centered on scale with arms at side and not holding on to anything that would alter reading of the weight.
8. Appropriately adjusts weights until scale is in balance or observes analog scale.
9. Reads weight.
10. Returns resident to wheelchair and assists to sitting position.
11. Records weight on signed recording sheet provided.
12. **Candidate's recorded weight varies no more than 2 lb. from Test Evaluator's reading.**
13. Maintains respectful, courteous interpersonal interactions at all times.
14. Leaves call light or signaling device within easy reach of the resident.
15. Identifies that hands should be washed.

### *Test Day*

You should arrive at your confirmed test site between twenty and thirty (20-30) minutes before your test is scheduled to start. You must bring a **SIGNED, NON-EXPIRED, PHOTO ID. You will not be admitted for testing if you do not bring proper ID and you will have to reapply for a new test date and repay all required testing fees. You must be in full Clinical Attire including clinical shoes (no flip flops or sandals) and hair pulled back. If you do not have appropriate required attire you will not be able to test and viewed as a no show and forfeit your testing fee.** Your test notification letter and map should be with you, although they are not required. Prior to your testing day you should check our web site to ensure that no changes have occurred in the skills since your training class completion at hdmaster.com then click on Ohio STNA. **Clinical Attire is mandatory and you will be turned away as a no show if you do not have clinical attire, clinical shoes and long hair tied back.**

You must bring several sharpened Number 2 pencils with erasers if you are taking a paper written test. DO NOT BRING or USE INK PENS. Ink will not allow your scan form to be processed by the scanner.

### *Testing Policy*

The following policies are observed at each test site—

- If you arrive late for your confirmed test, or if you do not bring appropriate ID, you will not be admitted to the test and your test fee *will NOT be refunded*. **If you NO SHOW for your testing day you will forfeit your testing fees and you will have to reapply for a new test date and repay all required testing fees.**
- ***You must be in full Clinical Attire including clinical shoes (no flip flops or sandals) and hair pulled back. If you do not have appropriate required attire you will not be able to test and viewed as a no show and forfeit your testing fee.***
- **Cellular phones, beepers, blue tooth phones or any other electronic devices are not permitted during testing.**
- Candidates that enter the testing area with a cell phone on will be asked to leave and forfeit any testing fees.
- **Candidates may not have coats or hooded apparel on the head area during testing due to security reasons.**
- You are not permitted to bring personal belongings such as briefcases, large bags, study materials, extra books, or papers into the testing room. Any such materials brought into the testing room will be collected and returned to you when you have completed the test. The only exception is a language translation dictionary (**paper or hard back-no electronic**) that you must show to the written test proctor before you start the written test.
- Candidates with long hair are asked to pull hair back to ensure that no blue tooth device is present.
- **Personal belongings must be left outside of the testing area** with the exception of several sharpened #2 pencils and a language translation dictionary if needed, which will be checked by the test proctor and test observer and can only be paper version no electronic.
- You may not take any notes or other materials from the testing room.
- You are not permitted to eat, drink, or smoke during the test.
- If you are discovered causing a disturbance of any kind or engaging in any kind of misconduct, you will be dismissed from the test and reported to your training program and the Ohio Department of Health.
- **No visitors, guests, pets or children are allowed at the testing site**, if you bring visitors, guests, pets, or children you will be ask to leave and forfeit your testing fee. You must then reapply and repay for your testing
- You may not test if you have any type of physical limitation (excluding pre-arranged ADA's) that would prevent you from performing your duties as an STNA. (examples: Cast, Braces, Crutches, etc.) Call D&S immediately if you are on doctor's orders and you **must fax a doctor's order within 5 working days** of your scheduled testing day to qualify for a free reschedule.
- **Clinical Attire is mandatory and you will be turned away as a no show if you do not have clinical attire, clinical shoes and long hair tied back.**

## *Reschedule/Cancellation Policy*

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### **\*\*Reschedules-**

An individual may reschedule one time during the three attempt testing cycle to a new mutually agreed upon test date and site for no charge up to **24 hours from the actual testing time** (excluding Sundays and holidays). Reschedules must occur **within 60 days** of the actual testing date. If reschedules are not made within the 60 days you will be charged a \$35 reschedule fee. Any further reschedules will be **charged at the rate of \$35** which must be paid before the reschedule can occur. **No refunds will be granted after 120 calendar days**

### **\*\*Cancellations-**

**Cancellations MUST be faxed or emailed, no phone calls will be accepted to qualify for a full refund minus a \$24 cancellation fee.** Cancellations or reschedules must be made 24 hours from the actual testing time (excluding Sundays and holidays). Any cancellations or reschedules less than 24 hours prior to the test will result in a **NO SHOW STATUS FOR THE CANDIDATE**. Candidate must submit a new application with payment to be scheduled. **No refunds will be granted after 120 calendar days.**

**No Shows-** If you are scheduled for your test and don't show up without notifying D&S DT at least 24 hours from the actual testing time (excluding Sundays and holidays) you will be considered a **NO SHOW** and **must submit a new application with all required fees to be scheduled for a new test date.** **No refunds will be granted after 120 calendar days.**

If you **No Show** for any of the following reasons please provide the following documentation:

**Car breakdown:** A tow bill faxed within **48 hours** of the test date, if we do not receive proof within 48 the hour time frame you will remain a No Show.

**Medical emergency:** Doctor notes within **5 working days**, if we do not receive proof within the 5 working day time frame you will remain a No Show.

**Death in the family:** Obituary's for **immediate family only** within **14 business days** from a missed test date otherwise you

will remain an No Show.

## *Security*

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Anyone who removes or tries to remove test material or information from the test site will be prosecuted to the full extent of the law, will be recorded as a test failure, and will not be allowed to retest for a minimum period of six months. Study materials or any form of electronic devices may **not** be brought to the test or used during testing. If you give or receive help from anyone during testing, the test will be stopped, your test will not be scored, you will be dismissed from the testing room and your name will be reported to the appropriate agencies and **suspended from testing for six months**.

## *Test Disputes*

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**Test Dispute**-If you dispute your test results, a step-by step explanation of skill steps demonstrated must be faxed, emailed, or sent to D & S within **10 days of your test event along with the \$25.00 test dispute fee**. **If the dispute is found in your favor you will be refunded the fee. If it is determined your results will remain the same or if you are given a free reschedule the fee will not be refunded. If we receive your dispute without the fee, it will be mailed back to you without consideration.**

## *Test Results*

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Test results will be available on line at [hdmaster.com](http://hdmaster.com), emailed to you if you provided your email address on your application and you will receive a copy of your test results in the mail. Your training programs will also be receiving a copy of your test results.

After you have successfully passed both the Written/Oral Test and Skill Test, you will be placed on the Ohio nurse aide registry and receive a certification notice from D&S DT along with a laminated wallet ID card. If you fail, you must reapply to retake the STNA test. Procedures for reapplying and detailed test diagnostics are included with failure notification letters.

**Test results are now available online at [www.hdmaster.com](http://www.hdmaster.com), click on Ohio STNA then on-line test results 2-3 days after testing with a paper test or within 24 hours with electronic testing excluding holidays and Sundays.**

## *The Registry*

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The Ohio nurse aide registry maintains information regarding the status of state tested nurse aides in Ohio. The Registry operates according to federal and state requirements and guidelines. Anyone may contact the Registry to inquire about his or her status as a nurse aide. Contact the Ohio nurse aide registry with questions about lapsed certification and transfer of certification to or from another state.

## *Sample Questions*

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The following questions are samples of the kinds of questions that you will find on the written/oral test. Check your answers to these questions using the answer box below.

**1. Clean linens that touch the floor should be:**

- (A) Picked up quickly and placed back on the clean linen cart
- (B) Used immediately on the next resident bed
- (C) Considered dirty and placed in the soiled linen hamper
- (D) Used only in the room with the floor the linen fell on

**2. A soft, synthetic fleece pad placed beneath the resident:**

- (A) Takes pressure off the back
- (B) Provides warmth for the resident
- (C) Gives the resident a sense of security
- (D) Should only be used with bedridden residents

**3. A resident's psychological needs:**

- (A) Should be given minor consideration
- (B) Make the resident withdrawn and secretive
- (C) Are nurtured by doing everything for the resident
- (D) Are nurtured when residents are treated like individuals

***Written Practice Test***

Available on our web site at [www.hdmaster.com](http://www.hdmaster.com) we offer a free written test question of the day and a free ten question online practice test. You may also purchase complete practice tests that are randomly generated, based on your State test plan, and each practice test taken will be unique. A mastery learning testing method is used. This means candidates must get the question they are on correct before they may move onto the next question. A first attempt percentage score and vocabulary feedback are supplied upon completion of the practice test. A list of vocabulary words to study is provided at the end of each test. Single or group practice test purchase plans are available. Visit [www.hdmaster.com](http://www.hdmaster.com) for more details.

***On-line Test Notifications***

**SCHEDULED TEST NOTIFICATIONS CAN BE ACCESSED ON THE WEB SITE HOME PAGE @ [hdmaster.com](http://hdmaster.com). ENTER YOUR SOCIAL SECURITY # AND STATE.**

Please click [here](#) to see where and when your next test is scheduled.

Licensing/Certification	Software	Hardware/Networking
		

**THE FOLLOWING IS A LIST OF REQUIRED FORMS TO PREVENT YOUR APPLICATION FROM BEING DELAYED FOR PROCESSING:**

**FIRST TIME TESTERS**

1. FORM 1402
2. FORM 1101
3. COPY OF TRAINING CERTIFICATE OR TRANSCRIPTS
4. Applicable PAYMENT OPTION

**REPEAT TESTERS**

1. FORM 1402
2. COPY OF D&S DT RESULTS LETTER (FORM 1301) or Thomson failure notice
3. Applicable PAYMENT OPTION

***Ohio Written Test Vocabulary List***

abandonment	accidents	ADL
abdominal thrust	activities	admission
abduction pillow	adaptive devices	admitting resident
abuse	adduction	affected side

aging process  
 agitation  
 alternating pressure mattress  
 Alzheimer's  
 ambulation  
 amputees  
 anger  
 antiembolic stockings  
 anxiety  
 aphasia  
 apical  
 appropriate response  
 arteries  
 arthritis  
 aseptic  
 aspiration  
 assistive device  
 atrophy  
 axillary temperature  
 back strain  
 bacteria  
 bargaining  
 basic needs  
 basic skin care  
 bathing  
 bed cradle  
 bed height  
 bed position  
 bedpan  
 behavioral care plan  
 biohazard  
 bladder training  
 blindness  
 blood pressure  
 body alignment  
 body fluids  
 body language  
 body mechanics  
 body temperature  
 bowel program  
 breathing  
 burnout  
 burns  
 call light  
 cancer  
 cane  
 cardiac arrest  
 cardiovascular system  
 care impaired  
 care plan  
 cast  
 cataracts  
 catheter care  
 cc's in an ounce  
 central nervous system  
 cerebral vascular accident  
 charge nurse  
 choking  
 chronic  
 circulation  
 clarification  
 cleaning spills  
 clear liquid diet  
 clergy  
 cold compress  
 combative resident  
 comfort care  
 communicable  
 communication  
 compensation  
 competency evaluation program  
 confidentiality  
 confused resident  
 congestive heart failure  
 constipation  
 constrict  
 contact isolation  
 contamination  
 contracture  
 converting measures

COPD  
 cueing  
 CVA  
 cyanotic  
 death and dying  
 decubitus ulcer  
 dehydration  
 dementia  
 denial  
 dentures  
 dependability  
 depression  
 developmental process  
 diabetes  
 diabetic  
 dialysis  
 diastolic  
 diet  
 dietitian  
 digestion  
 discharging resident  
 disinfection  
 disoriented  
 disposing of contaminated materials  
 dizziness  
 DNR  
 documentation  
 dressing  
 droplets  
 drowsy  
 dry skin  
 dying  
 dysphagia  
 dyspnea  
 dysuria  
 edema  
 elastic stockings  
 elevate head  
 elimination  
 emesis basin  
 emotional needs  
 emotional support  
 empathy  
 emphysema  
 ethics  
 extremity  
 eye glasses  
 falls  
 fecal impaction  
 feeding  
 fire  
 fire safety  
 flatus  
 flexed  
 fluid intake  
 Foley catheter  
 foot board  
 foot care  
 foot drop  
 Fowler's position  
 fractures  
 fraud  
 free from disease  
 frequent urination  
 gait belt  
 gastric feedings  
 gastrostomy tube  
 geriatrics  
 germ transmission  
 gerontology  
 gestures  
 gloves  
 grieving process  
 group settings  
 hair care  
 hallucination  
 hand tremors  
 hand washing  
 health-care team

hearing aid  
 hearing impaired  
 hearing loss  
 heart muscle  
 height  
 hemiplegia  
 HIV  
 hospice care  
 hydration  
 hypertension  
 ice bag  
 ileostomy  
 immobility  
 immune system  
 impairment  
 incontinence  
 indwelling catheter  
 infection  
 infection control  
 initial observations  
 input and output  
 in-service programs  
 insulin  
 intake  
 intake and output  
 integumentary system  
 interpersonal skills  
 isolation  
 IV care  
 jaundice  
 job description  
 laxatives  
 life support  
 lift/draw sheet  
 linen  
 liquid diet  
 listening  
 low sodium diet  
 making occupied bed  
 mask  
 Maslow  
 measuring height  
 measuring temperature  
 mechanical soft diet  
 medical asepsis  
 medical record  
 medications  
 memory loss  
 mentally impaired  
 microorganisms  
 minerals  
 mistreatment  
 mobility  
 morning care  
 mouth care  
 moving  
 Multiple Sclerosis  
 muscle spasms  
 musculoskeletal system  
 nail care  
 nasal cannula  
 neglect  
 non-contagious disease  
 nonverbal communication  
 NPO  
 nursing assistant's role  
 nutrition  
 objective  
 occupied bed  
 official records  
 ombudsman  
 oral care  
 oral temperature  
 orientation  
 oriented  
 osteoporosis  
 overbed table  
 oxygen  
 pain  
 paralysis

paranoia  
Parkinson's  
partial assistance  
partial bath  
passive  
pathogens  
patience  
perineal care  
personal belongings  
personal care  
personal items  
personal protective equipment  
personal stress  
phone etiquette  
physical needs  
physician's authority  
plaque  
policy book  
positioning resident  
post mortem care  
postural supports  
pressure ulcers  
preventing falls  
preventing injury  
privacy  
progressive  
projection  
prostate gland  
prosthesis  
protective equipment  
psychological needs  
pulse  
quadriplegia  
radial  
ramps  
range of motion  
rationalization  
rectal  
rehabilitation  
religious service  
reminiscing  
reporting  
reposition resident  
resident abuse  
resident belongings  
resident identification

resident independence  
resident unit  
residents  
Resident's Bill of Rights  
resident's chart  
resident's environment  
respectful treatment  
respirations  
respiratory symptoms  
respiratory system  
responding to resident behavior  
restorative care  
restraints  
resuscitation  
rights  
scabies  
scale  
secretions  
security  
seizure  
self-esteem  
sensory system  
sexual harassment  
sexual needs  
sharps container  
shaving  
shearing of skin  
simple fracture  
skin integrity  
slander  
smoking  
social needs  
soiled linen  
specimen  
spills  
spiritual needs  
standard precautions  
stereotypes  
sterilization  
stethoscope  
stomach  
stress  
stroke  
subjective  
suicide

sundowning  
supine  
supplemental feedings  
swelling  
systolic  
tachycardia  
TED hose  
telephone etiquette  
temperature  
tendons  
terminal illness  
threatening resident  
tips  
toenails  
toileting schedule  
transfers  
treating residents with respect  
tub bath  
tube feeding  
tubing  
twice daily  
tympanic temperatures  
unaffected  
unconscious  
unethical behavior  
unsteady  
urethral  
urinary catheter bag  
urinary problems  
urinary system  
urine  
vision change  
vital signs  
vitamins  
vomitus  
walker  
wandering resident  
water faucets  
water intake  
weighing  
weight  
wheelchair safety  
white blood cells  
withdrawn resident

NOTES:

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# Diversified

